Tracking and Tracing using Track-and-Trace

The creation of an optimised document and e-mail filing system and an audit-compliant document archiving – in particular in respect to the project business – was the objective when Lacher Großkuechen decided to deploy the ArcFlow Document Management System (DMS). Doing so the kitchen specialist enjoys a fast document access and an allover process documentation.

Lacher Großkuechen is set up in project teams consisting of up to 10 employees. For creating a uniform and detailed folder structure the company decided to replace the pre vious digital archive by a document management system. ArcFlow was chosen from the range of available systems. At first the DMS shall replace Lachers' previous folder structure thus providing an optimum archiving of documents and e-mails. The full connection to the enterprise resource system (ERS) is planned thereafter. In addition to this Lacher has the option of tracking shipments using the "Track-and-Trace"-add-on. In doing so ArcFlow employees can directly access the forwarder's internet web site and verify the current shipment state.

"ArcFlow's price-/ performance ratio convinced us"

Thilo Joerg, head of the IT department at Lacher Großkuechen GmbH

„ArcFlow's operation is easy and intuitively thus assuring a short training period. Also the fast search function has impressed us a lot. And last but not least ArcFlow is based on the same database like our ERP system with which we have had positive experiences in the past", Thilo Joerg, head of the IT department at Lacher Großkuechen GmbH comments the decision.

About Lacher Großkuechen

Lacher Großkuechen is headquartered at Darmstadt, Germany. The main business lines are furnishing of complete projects, canteen kitchen technology and hospitality industry equipment. The company provides innovative concepts, top performance quality, service and maintenance in the hotel, hospitality industry, health & care and company catering segments. Lacher Großkuechen customers are, amongst others, Lufthansa training center Seeheim, Moevenpick Hotel Hamburg, Schuhbeck´s Check Inn, student union Frankfurt, Sueddeutsche publishing house and many further well-known companies.





