

## Speedy Order Processing at Alkon

Manufacturer of Aluminum Constructional Elements  
Optimizes Business Processes using ArcFlow

The Aluminium-Konstruktionsteile GmbH (Alkon) deploys the ArcFlow document management system (DMS) for more efficient business processes. In the future order processing, manufacturing and invoice verification shall be controlled using workflows. Furthermore Alkon plans to revision-safely archive all documents using ArcFlow.

Up to now Excel spreadsheets were deployed by Alkon, these had to be maintained manually. The company decided to use a DMS not only for reducing the expenditure of time but also for accelerating its processes.

ArcFlow provides Alkon with the option of automatically controlling important processes and centrally

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**Winfried Handke, managing director of  
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and automatically managing the respective documents on the basis of workflows. All employees concerned by the process have a direct view on completed tasks, the next step and the respective person responsible for executing this

step. An e-mail will automatically be sent to the employee if the task is not completed in time. Doing so assures an efficient process. Alkon plans to revision-safely archive all further documents in ArcFlow, like e.g. HR files.

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Handke, managing director of Aluminium-Konstruktionsteile GmbH, explains. „Our direct contact to the manufacturer allows us to influence the further ArcFlow development. Furthermore ArcFlow provides an excellent price / performance ratio.“

